

Level 2 Diploma in Warehousing and Storage

City & 
Guilds



Warehousing & Storage

APPRENTICESHIPS NI

Level 2 Diploma in Warehousing & Storage

This qualification is designed for those carrying out a variety of roles in the warehousing and storage industry. The qualification is a combined knowledge and competence qualification aimed at individuals wanting to develop the skills and knowledge necessary to operate within a warehousing environment, particularly as warehouse operatives.

With the expansion of the warehousing and storage sector in recent years, not to mention the growth of online shopping, there is now more demand than ever for those individuals who have the knowledge and understanding to effectively and competently carry out warehousing and storage duties.

It provides recognition of the skills and knowledge needed to work in or develop a career in warehousing, including operating equipment and safety at work, processing orders, team leadership and managing the receipt and dispatch of goods.

This warehousing training will give you insight into the warehousing and storage industry. You'll learn how to undertake preparations for receiving goods, use different stock control methods and the best way to report and record any variations. You will also learn about the best health and safety practices to help minimise potential risks. During this qualification you'll also develop transferable skills that are valued by employers across a range of industries such as customer service, health and safety, and cleanliness.

This qualification will offer a breadth and depth of study providing opportunities to acquire a number of practical and technical skills.

Qualification objectives

The objectives of this qualification are to allow learners to apply the knowledge and skills to a level required by employers, proving competency in their job role. It is a job-ready qualification which requires learners to demonstrate in the workplace the skills and knowledge required in the warehousing and storage industry.

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Level 2 NVQ Certificate in Warehousing and Storage

Mandatory Group (7 credits to be achieved)

Unit No.	Unit title
201	Health, safety and security at work (credits 2)
202	Develop effective working relationships with colleagues in logistics (Credits2)

Group 1 (minimum of 6 credits to be achieved)

203	Pick goods in logistics operations (credits 2)
204	Wrap and pack goods in logistics operations (credits 2)
205	Place goods in storage in logistics operations (credits 2)
206	Process orders for customers in logistics operations (credits 2)
207	Assemble orders for dispatch in logistics operations (credits 2)

Group 2 (minimum of 3 credits to be achieved)

208	Maintain the cleanliness of equipment in logistics operations (credits 2)
209	Keep work areas clean in logistics operations (credits 2)
210	Maintain hygiene standards in handling & storing goods in logistics (credits 2)

Group 3 (minimum of 1 credit to be achieved)

211	Moving and/or handling goods in logistics operations (credits 2)
212	Use equipment to move goods in logistics operations (credits 2)
213	Use a compact crane in logistics operations (credits 2)
214	Use a forklift side-loader in logistics operations (credits 2)
215	Use a hoist in logistics operations (credits 2)
216	Use an industrial forklift truck in logistics operations (credits 2)

Group 4 (minimum of 3 credits to be achieved)

217	Keep stock at required levels in logistics operations (credits 3)
218	Check stock levels & stock records (credits 2)

Group 5 (min of 6 credits to be achieved)

219	Operate equipment to perform work requirements in logistics operations (credits 2)
220	Receive goods in logistics operations (credits 2)
301	Maintain the safety/security of hazardous goods in logistics operations (credits 3)
221	Process returned goods in logistics operations (credits 2)
222	Sort goods and materials for recycling or disposal in logistics operations (credits 2)
302	Supervise the receipt, storage and dispatch of goods (credits 3)
223	Contribute to the provision of customer care in logistics operations (credits 2)
224	Principles of Food Safety in Logistics (credits 2)



Warehousing & Storage Apprentice

Macrete Ireland Director Richard Hogg Said “Conor is Macrete Irelands star of the future. Conor is the Transport Supervisor and he has excelled in his job since attending the Apprentice Programme where he has been very focused and determined, engaging in his work which is of an excellent standard”.

Richard Hogg, Macrete Ireland



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